Egyptian Electric Cooperative Association

Your Touchstone Energy® Cooperative

1 1732 Finney Rd
Murphysboro, IL 62966
www.eeca.coop

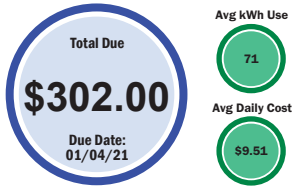
800-606-1505
24/7 pay-by-phone:
855-939-3675

Account # 99999001 Billing date: 04/06/2023
Name: CLARK KENT

Balance From Last Billing	$316.00
Payments	$316.00 CR
Balance Forward	$0.00
Current Charges	$302.00

2

Current Amount Due by 04/28/23	$302.00
Total Amount Due	$302.00
Delinquent After 04/28/23	$323.14



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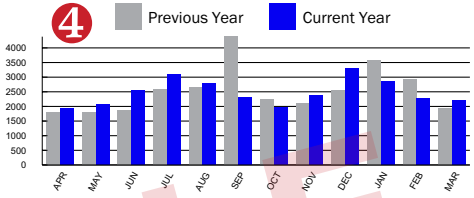
5

IMPORTANT NOTICE

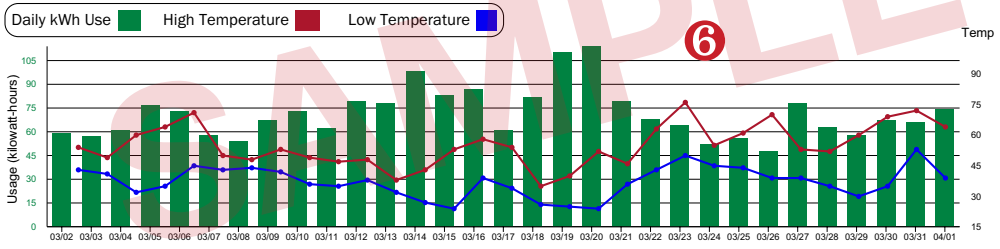
According to our records, we have not received payment of the past due bills in the amount of $464.05. In order to avoid disconnection, please pay immediately as no further disconnect notices will be sent. Please note, this notice does not cancel any payment arrangements agreed to, or any prior disconnect notices issued. If felt this notice was sent in error, please call our office immediately. Thank you.

Monthly Electric Use

4



Daily Electric Use



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Please look on the back of this page for additional bill details

SAMPLE

▲ KEEP
▼ SEND

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Cycle: 1

7

CLARK KENT
381 LOIS LANE
MURPHYSBORO IL 62966

Account # 99999001 Billing date: 04/06/2023

Current Amount Due by 04/28/23	$302.00
Total Amount Due	$302.00
Delinquent After 04/28/23	$323.14

Sign me up for Operation RoundUp ☐ 8

Pay your bill 24/7 online, by IVR, or SmartHub.

Please write your account number(s) on your check, and payable to:

EGYPTIAN ELECTRIC COOPERATIVE ASSOCIATION
1732 FINNEY RD
MURPHYSBORO, IL 62966-5252

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HOW TO READ YOUR NEW EECA BILL

Follow the numbers below as a guide to reading your new billing format.

1 **General Contact Information –** EECA address, website, business hours/after-hours number, and our 24/7 automated pay-by-phone number.

2 **Bill Summary –** Account name, number, and bill processing date. Current charges with due date plus any past due amounts, with the cumulative total amount due and the amount due if paid after the due date. This section also includes the amount of all payments (or bank draft amount) made since last statement, plus any unpaid balance or past due amount.

3 **Total Due –** The large bubble and highlighted blue line will clearly communicate total amount due and the due date of that amount. The two smaller bubbles will show the average usage per day (in kilowatt-hours, or kWhs) and the average daily cost, both calculated by the number of days in the billing period.

4 **Monthly Electric Use –** Shows a 24-month energy consumption graph. Now giving you the ability to compare the most recent 12 months of usage (kWhs) to the previous 12 months.

5 **Important Notice –** This section communicates important information regarding your EECA bill and payments, or past due information.

6 **Daily Electric Use –** A custom daily energy consumption bar graph for your billing period, that shows daily usage (kWhs), with corresponding daily high and low temperature readings.

7 **Payment Stub –** Includes Cooperative contact information, bank draft notifications (for those who are signed up) plus the bill summary with due dates.

8 **Operation Round-Up Sign-up –** Now you can easily enroll in Operation Round-Up on your payment stub by checking the "sign me up" box. You can also sign up by phone, email, SmartHub, or our homepage.

continued on back ➔

smart hub

- Monitor & Compare Your Energy Usage
- Report an Outage
- Enroll in Auto Pay
- Pay Your Bill and View Pay History
- View Important Coop Notices

Go to eeca.coop to sign into or download it on your app store

Account #99999001

Meter Reading Details

Meter	Type	Reading Dates		Previous Reading	Present Reading	Reading	Multiplier	Billed Usage	KW
123456789	KWH	03/01/23	04/01/23	41666	43872	2206	1	2206	15.998

Current Bill Information

901 - SCH A RESIDENTIAL
Service for 03/01/23 - 04/01/23 (31 days)

Detail of Charges for Location 43-35-0909
Service Address LOIS LANE, 381
Service Description EH HOUSEREMOTE****

Distribution	Service Availability Charge	31 days @ 1.07500	$33.32
	Metering Charge	31 days @ 0.19100	$5.92
	Delivery Charge	2206 kWh @ 0.03050	$67.28
	Delivery Cost Adjustment	2206 kWh @ 0.00050	$1.10
Electric supply	Energy Charge	2206 kWh @ 0.08950	$197.44
	Demand Charge	15.998 kW @ 0.10000	$1.60
	Power Cost Adjustment	2206 kWh @ -0.00540	$11.91 CR
		Total Energy Charges	$294.75
Taxes and other fees	Round Up Charge		$0.19
	IL Excise Tax		$7.06
		Total tax and other fees	$7.25
		Total Current Charges	$302.00
		Your Year to Date Round Up Contributions Are:	$1.27

Messages

EECA rate changes are reflected on this billing statement. Additional information and new rate schedules can be found at eeca.coop.

Our next Coffee with the Coop will be at the Steam Coffee House in Sparta April 26 at 8:30am. We will be hosting a blood drive at our office on April 18 from 10am-3pm. Walk-ins welcome, or you can register at redcross.org.

Our Sparta cash payment kiosk was relocated on April 1 to the Neighborhood Co-op Grocery located in the Murdale Shopping center at 1815 W Main Street in Carbondale.

SAMPLE

Auto Pay
Enroll through SmartHub, IVR, or ACH form online.

By Phone
24/7 (IVR) automated phone service at
855-939-3675

Online
Through SmartHub or visit eeca.coop

MoneyGram
Find a cash/debit payment location at www.moneygram.com

Office
Mail to or pay at 1732 Finney Road, Murphysboro, IL 62966.

Thank you for being a member!

☐ Please make the below changes to my account

Mailing Address _____

City _____ State _____ Zip _____

Service Address _____

City _____ State _____ Zip _____

Email _____

Phone: _____ Alt Phone: _____

Comments:

_____

_____

_____

_____

_____

_____

HOW TO READ YOUR NEW EECA BILL

Meter Reading Details – This section lists your meter, reading dates (previous and present), reading, multiplier, billed usage and KW. For large power services, this section will also include multipliers utilized for meter reads, readings for peak demand (kilowatt, or kW) and kVAR. For interconnected meters, this area will show the delivered and generated readings, the calculated net, less any banked kWhs for a total kWh billed.

Current Bill Information – Top section includes the rate class and description, meter read dates, number of days, service location number, address and service description. Rate code can be found here. Breakdown of charges, or unbundled charges, are listed below:

DISTRIBUTION

Service Availability Charge – Recurring fixed flat daily charge that recovers a portion of our fixed cost of providing electricity and distribution structures (such as wires & transformers outside of metering) to your home or business, regardless of usage.

Metering Charge – Recurring fixed flat daily charge that recovers our cost to provide metering services to your home or business. This was previously included in the Service Availability Charge.

Delivery Charge – Fixed charge based on usage, kilowatt-hours (kWhs), consumed during the billing period, multiplied by the rate. This reflects costs related to right-of-way clearance, line maintenance, billing, accounting, fleet, and other Cooperative expenses incurred.

Delivery Cost Adjustment (DCA) – Reflects the fluctuating increases and/or decreases in the distribution & delivery costs (such as inflationary & supply chain costs) each month.

ELECTRIC SUPPLY

Energy (kWh) Charge – The fixed production & transmission cost of kWh consumed from our wholesale power supplier, Southern Illinois Power Cooperative (SIPC), for the billing period.

Demand Charge (kW) – The highest peaked kilowatt (kW) reading captured and reported during the billing period or month. The kW is then multiplied by the demand rate(s). Demand is not a cumulative charge, but is a measurement of the maximum amount of power required during any one (1) fifteen-minute interval within our billing period, measured in kilowatts (kW). Simply put, demand measures your impact on our electric distribution system to deliver that power.

Power Cost Adjustment (PCA) – Reflects the fluctuating increases and/or decreases in the wholesale power purchased each month.

Total Energy Charges – Total of all Distribution and Energy Supply charges.

TAXES AND OTHER FEES

Dusk-to-Dawn Lighting – Charge(s) for member requested outdoor lighting.

Taxes – State excise taxes, and city where applicable.

Operation Round-Up – When enrolled, the billing system automatically rounds up the member's electric bill to the next highest dollar or amount specified by member during enrollment. These charges will be identified monthly, as well as year-to-date contributions.

Messages – Cooperative notifications, announcements, and information to keep you informed. Messages will include day-to-day business announcements, information on our annual meetings, capital credits, bill payments, auto payments and budget billing.

Ways to Pay – Choose the option that works best for you!

Account Changes & Comments – This is where you can make changes to your account, such as service addresses, mailing addresses, and even give feedback! You can also update your email and phone number(s) for our system. It is important for us to have your most up to date information to best serve you.