Ways to Pay

Egyptian Electric Cooperative Association

Your Touchstone Energy® Cooperative

• Pay online

Visit eeca.coop to pay online:

- The Pay Now portal on our homepage that is used for a quick one-time payment, or
- SmartHub, where you can pay online 24/7 with a checking account or credit/debit card.

• Pay by mail

Mail the stub, located at the bottom of your bill, with check or money order. Allow at least 10 business days for delivery.

• SmartHub app

View and pay your bill with your smartphone or other device. Find this FREE app in your app store!

ANDROID APP ON Google play

Download on the App Store

• Pay by phone

Call us 24/7 through our secure payment system at (855) 939-3675, to pay your bill or set up recurring payments. You can also call our office anytime at 800-606-1505 and press 2 to pay by phone.

This is an automated service, available in English and Spanish. It accepts Visa, Mastercard and Discover cards, and checks though E-Check!

• Recurring payments

Choose an automatic payment deduction from the account of your choice. Choose a recurring payment for the due date shown on your bill.

- Sign up for recurring credit/debit card payments through SmartHub or at (855) 939-3675.
- Sign up for recurring checking/ savings account withdrawals through SmartHub or complete the Automatic Bank Draft Authorization Form (from our office or online).

• Pay at our office

Stop by our office at 1732 Finney Road, north of Murphysboro, during business hours. A drive-thru window, a 24/7 kiosk, and a dropbox are available on the south side of our building. This kiosk accepts cash (no change given), E-checks, Visa, Mastercard and Discover cards.

• Offsite payment kiosks

Make secure payments at one of two offsite kiosk locations! Kiosks accept cash only (no change given).

→ *Marketplace Shell*
2301 N Reed Station Pkwy
Carbondale, IL
6am – 9 pm M-F, 7am-9pm Sat, and 8am-8pm Sun

→ *Neighborhood Co-op Grocery*
1815 W Main Street
Carbondale, IL
8 a.m.-9 p.m. daily

Other offsite payments can be made by Moneygram and VanillaDirect. See below for more information.

For questions, contact us during business hours to speak with a Member Service Representative at (800) 606-1505.

• VanillaDirect Pay

VanillaDirect is an alternative method to transact real-time cash payments conveniently and safely to Egyptian Electric from Vanilla Direct's expansive retail network, allowing our cash-preferred consumer-members to thrive in today's evolving digital world. By scanning the barcode on your Egyptian Electric payment stub, you can make secure cash payments to your Egyptian Electric Cooperative account at any cashier location at any participating VanillaDirect retailer across the U.S., see below. A third-party retailer fee of $1.50 is charged by the vendor for each transaction made, and fee amounts and terms associated with Vanilla Direct Pay are subject to change at any time. For additional information visit pay.vanilladirect.com.

CVS · Walgreens · DUANE reade by Walgreens · DOLLAR GENERAL · 7-ELEVEN · Speedway · sunoco · Pilot FLYING J · ROYAL FARMS · SHEETZ · TA · Kum & Go · Rutter's · KWIK TRIP STORES · gomart · GameStop · FAMILY DOLLAR · Walmart

• Moneygram

Moneygram is also an alternative off-site cash payment method at retailer locations such as participating CVS and Walmart stores. For all Moneygram payment locations, visit moneygram.com. Fees associated with this payment method are also third-party.