Account \# 99999001
Name: CLARK KENT Billing date: 04/06/2023

Please look on the back of this page for additional bill details


Egyptian Electric Cooperative Association 1732 Finney Rd Your Touchstone Energy" Cooperative XITr Murphysboro, IL 62966

800-606-1505 Cycle: 1 244-759-3977

CLARK kent



Billing date: 04/06/2023 Current Amount Due by 04/28/23

Delinquent After 04/28/23 $\$ 302.00$ $\$ 302.00$

Sign me up for Operation RoundUp
Pay your bill 24/7 online, by IVR, or SmartHub.
Please write your account number(s) on your check, and payable to: EGYPTIAN ELECTRIC COOPERATIVE ASSOCIATION 1732 FINNEY RD

RPHSBORO, IL 62966-5252


Egyptian Electric Cooperative Association

Your Touchstone Energy ${ }^{\text {® }}$ Cooperative $\times \rightarrow$ r

732 Finney Rd
Murphysboro, IL 62966 eeca.coop
800-606-1505
24/7 pay-by-phone
844-759-3977

## HOW TO READ YOUR NEW EECA BILL

Follow the numbers below as a guide to reading your new billing format.
(1) General Contact Information - EECA address, website, business hours/after-hours number, and our $24 / 7$ automated pay-by-phone number.
(2) Bill Summary - Account name, number, and bill processing date. Current charges with due date plus any past due amounts, with the cumulative total amount due and the amount due if paid after the due date. This section also includes the amount of all payments (or bank draft amount) made since last statement, plus any unpaid balance or past due amount.
(3) Total Due - The large bubble and highlighted blue line will clearly communicate total amount due and the due date of that amount. The two smaller bubbles will show the average usage per day (in kilowatt-hours, or kWhs) and the average daily cost, both calculated by the number of days in the billing period.
(4) Monthly Electric Use - Shows a 24 -month energy consumption graph. Now giving you the ability to compare the most recent 12 months of usage ( kWhs ) to the previous 12 months.
(5) Important Notice - This section communicates important information regarding your EECA bill and payments, or past due information.
(6) Daily Electric Use - A custom daily energy consumption bar graph for your billing period, that shows daily usage (kWhs), with corresponding daily high and low temperature readings.
(7) Payment Stub - Includes Cooperative contact information, bank draft notifications (for those who are signed up) plus the bill summary with due dates.
8 Operation Round-Up Sign-up - Now you can easily enroll in Operation Round-Up on your payment stub by checking the "sign me up" box. You can also sign up by phone, email, SmartHub, or our homepage.


- Monitor \& Compare Your Energy Usage
- Report an Outage
- Enroll in Auto Pay
- Pay Your Bill and View Pay History
- View Important Coop Notices



## HOW TO READ YOUR NEW EECA BILL

(9) Meter Reading Details - This section lists your meter, reading dates (previous and present), reading, multiplier, billed usage and KW. For large power services, this section will also include multipliers utilized for meter reads, readings for peak demand (kilowatt, or kW) and kVAR For interconnected meters, this area will show the delivered and generated readings, the calculated net, less any banked kWhs for a total kWh billed
(10) Current Bill Information - Top section includes the rate class and description, meter read dates, number of days, service location number, address and service description. Rate code can be found here. Breakdown of charges, or unbundled charges, are listed below:

## DISTRIBUTION

Service Availability Charge - Recurring fixed flat daily charge that recovers a portion of our fixed cost of providing electricity and distribution structures (such as wires \& transformers outside of metering) to your home or business, regardless of usage.

Metering Charge - Recurring fixed flat daily charge that recovers our cost to provide metering services to your home or business. This was previously included in the Service Availability Charge

Delivery Charge - Variable charge based on usage, kilowatt-hours (kWhs), consumed during the billing period, multiplied by the rate. This reflects costs related to right-of-way clearance, line maintenance, billing, accounting, fleet, and other Cooperative expenses incurred.

Delivery Cost Adjustment (DCA) - Reflects the fluctuating increases and/or decreases in the distribution \& delivery costs (such as inflationary \& supply chain costs) each month

## ELECTRIC SUPPLY

Energy (kWh) Charge - The fixed production \& transmission cost of kWh consumed from our wholesale power supplier, Southern Illinois Power Cooperative (SIPC), for the billing period.

Demand Charge (kW) - The highest peaked kilowatt (kW) reading captured and reported during the billing period or month. The kW is then multiplied by the demand rate(s). Demand is not a cumulative charge, but is a measurement of the maximum amount of power required during any one (1) fifteen-minute interval within our billing period, measured in kilowatts (kW). Simply put, demand measures your impact on our electric distribution system to deliver that power.

Power Cost Adjustment (PCA) - Reflects the fluctuating increases and/or decreases in the wholesale power purchased each month.

Total Energy Charges - Total of all Distribution and Energy Supply charges.

## TAXES AND OTHER FEES

Dusk-to-Dawn Lighting - Charge(s) for member requested outdoor lighting.
Taxes - State excise taxes, and city where applicable.
Operation Round-Up - When enrolled, the billing system automatically rounds up the member's electric bill to the next highest dollar or amount specified by member during enrollment. These charges will be identified monthly, as well as year-to-date contributions.
(11) Messages - Cooperative notifications, announcements, and information to keep you informed. Messages will include day-to-day business announcements, information on our annual meetings, capital credits, bill payments, auto payments and budget billing.
(12) Ways to Pay - Choose the option that works best for you!
(13) Account Changes \& Comments - This is where you can make changes to your account, such as service addresses, mailing addresses, and even give feedback! You can also update your email and phone number(s) for our system. It is important for us to have your most up to date information to best serve you.

