




Your Touchstone Energy® Cooperative 

1732 Finney Road • Murphysboro, IL 62966-5252

ATTENTION!

See reverse side for details regarding
BILL CYCLE CHANGES
effective for September 2021 billing



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BILL CYCLE CHANGES

Effective for September 2021 billing, Egyptian Electric Cooperative will be moving from two bill cycles to one. These changes will allow all member usage to coincide with our wholesale power billing cycle. These adjustments will also help us more accurately implement our accounting practices and align future rate structures.

You are receiving this notice because you are on our Cycle 2 billing, and will see changes in your meter read dates, usage period, bill processing dates and due dates. Members will see an extended number of days to pay their bill; from 18-20 days to 22-24 days each month. All members will have their bill due on the 28th of the month beginning in October. This date includes automated payment processing.

	Current Cycle 2	Proposed Cycle 1
Usage Month	August/September 2021 (1)	September 2021 (2)
Meter Read Date	9/12	10/1
Usage Period	8/12 - 9/12	9/12 - 10/01
Bill Processing Date	9/16	10/6
Bill Due Date	10/4	10/28
Days in Cycle	31	18**
Estimated Days to Pay*	18	22

This billing conversion will begin in the month of September 2021. To make these changes happen, it is necessary for one split cycle, for Cycle 2 billed member-consumers, to occur. A partial bill for the remainder of usage in September through October 1, will be processed, and will be due October 28. We apologize for any inconveniences this may cause you. Please contact us to further discuss these changes.

* Days to Pay is estimated assuming all billing processing is completed as anticipated, as billing processes could be delayed due to unforeseen issues.

** This will result in a partial bill with a prorated service availability charge and shortened usage period.

Egyptian Electric
will provide an extended grace
period and waive late fees during
this transition for all accounts.

Egyptian Electric Cooperative Association

 1732 Finney Road • Murphysboro, IL 62966

 (800) 606-1505  (888) 554-8181

 info@eeca.coop  eeca.coop

After hours Emergency Contact: (800) 606-1505

24/7 Automated Pay-by-Phone: (844) 759-3977

Office Hours: 8:00 a.m. to 4:00 p.m.