

2022
ANNUAL MEETING

LIGHTING THE WAY

 Egyptian Electric
Cooperative Association

Your Touchstone Energy® Cooperative 

THURSDAY, JULY 14, 2022 • 6:00 P.M.
1732 FINNEY RD • MURPHYSBORO, IL

1732 Finney Road
Murphysboro, IL 62966
Phone: (800) 606-1505
Fax: (888) 554-8181
Office hours: 8:00 a.m. – 4:00 p.m. M-F
eeca.coop

Egyptian Electric Cooperative, headquartered in Murphysboro, Illinois, is a consumer-owned cooperative that supplies electricity to our members in southwestern Illinois. More than 14,900 households and businesses receive electricity from Egyptian Electric Cooperative. We are a distribution utility and purchase our power from Southern Illinois Power Cooperative (SIPC), which is located south of Marion, Illinois, at Lake of Egypt.

Mission Statement

Our mission of "improving the quality of life of our members at a reasonable cost" guides us as we meet the diverse needs of our service area in Southern Illinois. Serving members in portions of 10 counties, including Franklin, Jackson, Johnson, Monroe, Perry, Randolph, Union, Williamson, Washington, and Saint Clair, we provide high-quality electric service at reasonable rates. We benchmark our efforts by our four core values: integrity, accountability, teamwork and commitment to community. At Egyptian Electric Cooperative Association, our employees serve you, and we make management decisions based on these values. In other words, we desire to truly live up to your expectations!

Executive VP/General Manager

Shane Hermetz, P.E.

Board of Directors

Paul Pyatt, President
Paul Hicks, Vice President
Kevin Liefer, Secretary-Treasurer
Rick Asaturian
Kevin Bame
Randall Campbell
Mary Jo Homan
Ken Jarrett
Steve Prest

2022

ANNUAL MEETING OF THE MEMBERS

TABLE OF CONTENTS

- 2** Minutes of the 2021 Annual Meeting
- 5** Nominating Committee Report & Board Candidate Profiles
- 6** Treasurer's Report & Statement of Earnings
- 7** By the Numbers & Highlights
- 8** Manager's Report
- 9** President's Report
- 10** Annual Meeting Scholarship Winners
- 11** Ways to Pay
- 12** Operation Roundup

Feel free to join us at the stage for the Annual Meeting, or remain in your vehicle and tune into 87.9 FM to listen live.



NOTICE OF ANNUAL MEETING

Notice was given to the membership by method of the July Illinois Country Living magazine, that was mailed out the end of June. The Annual Meeting of the Members will be held at 6 p.m. on Thursday, July 14 at our headquarters facility at 1732 Finney Road, Murphysboro, Ill. Gates will open, registration, and food service will begin at 4:30 p.m., drive-thru style. Boxed hot dog dinners & drinks will be provided to all in attendance, and \$20 bill credits will be issued to each registered member (credit will be applied to August bills, one per membership). The business meeting will take place on-stage outdoors within our truck bays.

Consumer-members will have the choice to join the meeting in person near the stage, or by listening to the radio broadcast in their vehicle in on-site parking. Due to COVID-19 precautions, there will be no children's program during the business meeting this year. We will conduct attendance prizes throughout the evening, and scholarship winners will be drawn following the business meeting. A secondary drawing opportunity will be conducted on Friday, July 15, for anyone who signs up for Operation Round-Up the night of, including all previously registered Operation Round-Up participants, for a chance to win a \$100 cash prize.

AGENDA

1 Credential Committee Report. The Committee will report on the number of members present and determine a quorum.

2 Reading of the Notice of the Annual Meeting and proof of the due publication or mailing thereof, or the waiver(s) of notice of the meeting as the case may be.

3 Reading of the minutes of the 2021 Annual Meeting and action to approve the minutes.

4 Election of three (3) board members.

5 Presentation of reports from the Board Secretary-Treasurer, Board President and Executive Vice President/General Manager and consideration of necessary action thereon.

6 Unfinished business.

7 New business.

8 Adjournment.

FOLLOW EGYPTIAN ELECTRIC ONLINE

Instagram @egyptianelectriccoop

Facebook @eeca.coop

eeca.coop

MINUTES OF THE 2021 ANNUAL MEETING

JULY 15, 2021

Pursuant to notice, the 83rd annual membership meeting of the Egyptian Electric Cooperative Association was held at the office of the Cooperative, located at 1732 Finney Road, Murphysboro, Illinois, on Thursday evening, July 15, 2021.

The meeting was called to order at 6:00 p.m. by President Paul Pyatt. After the Pledge of Allegiance was recited, the invocation was given by Rev. Paul Hicks, board member and pastor of the Murdale Baptist Church of Carbondale.

Mr. Pyatt reported that a quorum was present prior to the start of the meeting. There were 320 registered members and 494 total attendees. A list of those members is attached to these minutes.

Secretary/Treasurer Kevin Liefer then presented the official notice of the meeting, the certificate of mailing, and moved that said notice and certificate be approved. Motion was seconded by Lawrence Dietz. Motion carried. Mr. Liefer moved to dispense with the reading of the 2019 and the 2020 minutes and that they be approved as printed. Motion was seconded by Glenn Bryant. Motion carried.

Mr. Stuart Langrehr, Chairman of the Nominating Committee, presented the report of the Nominating Committee meeting, held on May 5, 2020, at which Rick Asaturian of Carbondale, Steve Prest of Coulterville, and Larry Ebers of Steeleville were officially nominated for the office of director for the ensuing three years. He also reported of the Nominating Committee meeting, held on May 4, 2021, at which Paul Pyatt of Pinckneyville, Paul Hicks of Carbondale, and Randall Campbell of Chester were officially nominated for the office of director for the ensuing three years.

Attorney Elisha Sanders was called upon to conduct the election of directors. There were no nominations by petition for either the 2020 or the 2021

slate of directors. Due to the retirement of Mr. Larry Ebers in November of 2020, the Board of Directors filled the vacancy with Mary Jo Homan of Chester in April of 2021, thus revising the director candidates for the 2020 cycle. A motion was made by Gilbert Kroening, seconded by Mike Stern, to cast a unanimous ballot to elect Rick Asaturian, Steve Prest, and Mary Jo Homan, as the 2020 directors for a three-year term. Motion carried. A motion was made by Donald Stallman, seconded by Pauline Nehrkorn, to cast a unanimous ballot to elect Paul Pyatt, Paul Hicks, and Randall Campbell, as the 2021 directors for a three-year term. Motion carried.

Mr. Liefer presented the Treasurer's report for 2020 and moved that the treasurer's report be approved. Motion was seconded by Tony Goodin. Motion carried.

President Pyatt welcomed everyone and reminded them that every registered member would receive a \$20 electric credit on their August bill. He shared with the membership that residential electric rates have been lowered by 3.4 percent since January 2020, and that the Board of Directors has retired \$1.8 million in Capital Credits since the 2019 Annual Meeting, with news that the Board of Directors had recently approved the retirement of \$1.4 million in Capital Credits for fall 2021. He then introduced the General Manager, Mr. Shane Hermetz.

Executive Vice President/General Manager Shane Hermetz started his remarks by welcoming all members to the 83rd Annual Meeting of Members of Egyptian Electric Cooperative. Mr. Hermetz started by introducing the guests in attendance from the AIEC and thanking local elected officials for being in attendance. He focused his report on three topics: safety, affordability, and the changing energy landscape.

Mr. Hermetz stressed the

importance of safety, asking members to help keep employees safe when they are working along the roadways. He explained that the Cooperative was continuing to adapt to the pandemic and thanked members for their patience as we continue to deliver safe, reliable electricity in these stressful times. He reminded members of the rates and capital credits that were discussed by President Pyatt. He described the recent billing format change to present members with a detailed bill that would be more transparent. He concluded his remarks on rates by disclosing that there was no rate increase planned for 2021, but nothing is guaranteed.

He finished his presentation by announcing they were no plans to adjust electric rates in 2022, but informed the membership that the Cooperative could start to feel upward pressure on costs due to inflation and the changing energy landscape. Mr. Hermetz discussed proposed energy legislation and recent changes in residential solar programs. He asked members if they are concerned with the state energy legislation to contact legislators to voice their concerns.

In closing, Mr. Hermetz discussed the Operation Round Up program and discussed how members could participate.

There was no old business.

Under new business, Mr. Hermetz, along with Board attorney, Ms. Casey Twomey, discussed proposed bylaw changes to the membership. The changes were recommended to allow the Cooperative to conduct future business virtually, if needed, in the times of future limits on large gatherings, such as annual meetings. Changes to various sections were discussed. Mr. Hermetz also discussed changes to various sections to more clearly define the difference between a Board member and an employee. Ms. Twomey received

a motion to accept bylaw changes by Rhonda Bodkin, seconded by Kenneth Knop. Motion carried.

President Pyatt called to adjourn the business meeting at 6:33 p.m., and on a motion by Lawrence Dietz, seconded by Howard Hicks. Motion carried.

Before the business meeting, drawings were held for attendance prizes. Winners announced at 5:15 p.m. of a gift bag containing a \$25 gift card, a shirt, and a hat were Suzanne Asaturian, Jerry Glasco, Brian Knapp, Dale Korando, and Howard Hicks. Winners

announced at 5:45 p.m. were Betty Butcher, John Dollus, Jack Parr, and Leroy Jones.

Following the business meeting, the 2021 scholarship winners were announced. The winners were as follows: Madison Fleege, Kenneth Bunton, Kennedy Herrell, Shea Petrowske, Ashley Woolard, Emily Bauersachs, Matthew Koester, Samantha Rahlfs, Kylie Bunselmeyer, and Peyton Clendenin.

Upon completion of the scholarship announcements, the remaining

attendance prize winners were announced. The winners of \$50 were as follows: Roy Fedderke, Floyd Allen, Gary Johnson, Ruth Robinson, Terri Goodin, Ronald Bauersachs, and Darin Prange. The winners of \$100 were as follows: Thomas Klausung, Darwin Dailey, Joseph Burrow, Marie Hornbostel, Steven Lee, and Mike Krisby.

Respectfully submitted,

Kevin Liefer

Secretary-Treasurer



ILLINOIS COUNTRY LIVING

If you are a member of Egyptian Electric Cooperative, unless you have opted out, you receive a monthly magazine, called the Illinois Country Living (ICL), that is edited and published by our statewide association, Association of Illinois Electric Cooperatives (AIEC). The magazine covers rural issues, provides commentaries from Illinois leaders, columns on safety, health, energy conservation, gardening, a calendar of events, and of course, ever-popular recipes from Illinois' best country cooks. The magazine's duty is to help the Illinois electric



cooperatives communicate with their member-consumers. AIEC has been designing and printing these magazines for more than 75 years. Egyptian Electric is one of 20 Illinois electric cooperatives that provide the ICL magazine to their members monthly.

The Illinois Country Living magazine is the largest circulation of any monthly publication in Illinois. In fact, more than 190,000 magazines are mailed statewide each month, with just over 12,000 of those going to Egyptian Electric consumer-members!

The center four (4) pages of the magazine are exclusively reserved

for EECA and are published each month by EECA staff. We refer to it as our "center section" or "monthly newsletter," and specific to our cooperative that include topics such as official member news releases, Annual Meeting notices, office closing dates, information on energy efficiency, storm preparation, how to pay your bills, and employee milestones. Page 6 in the magazine is also given to Egyptian Electric and utilized for important cooperative information as well. As reader incentives, we award three members monthly with \$10 bill credits, if they locate their map number within the body of our center section.

CAPITAL CREDITS

A primary difference between an investor-owned company, or any business for that matter, and a cooperative, is that we operate with a not-for-profit business model - owned by the member-consumers we serve. An investor-owned (for-profit) company gives excess revenue (dividends) back to its investors, or to those who own stock in the company. When you pay your Egyptian Electric bill each month, you are accumulating equity in your cooperative through capital credit allocation. When the cooperative has a positive margin (excess of income over expenses), the margin is allocated through a capital credits system according to each

member's contribution to the positive margin. Members are assigned an individual capital credit account, separate from their billing account.

The Board of Directors, on an annual basis, weighs the financial condition of the Cooperative and the want to distribute Capital Credits. Capital credits are refunded when the board determines that it will not jeopardize the financial condition of the Cooperative and these general capital credits are refunded in accordance with the Cooperative bylaws.

Sometimes when a distribution of Capital Credits is made, past members of the cooperative cannot be found. When

this happens, these Capital Credits are placed in an Unclaimed Capital Credits account. If you know of or are related to anyone that may have distributed Capital Credits due them, please call us or email us at capcredit@eeca.coop. It is always important to keep your address, email, and other personal information up to date in our system in the event you move off our lines to ensure you receive your capital credits as they are paid out.

Capital Credits allocated from the previous year are reported on your June bill yearly, and the methodology to calculate these amounts are also published yearly in our Illinois Country Living magazine.

BOARD OF DIRECTOR ELECTIONS

The 2nd Principle of the Rochdale Principles – democratic member control - states; "Cooperatives are democratic organizations controlled by their members, who actively participate in setting their policies and making decisions. Those serving as elected representatives are accountable to the membership. In primary, cooperative members have equal voting rights (one member, one vote) and cooperatives at other levels are organized in a democratic manner."

You may ask, what does a Director do? Not only do board members attend monthly board meeting (board meetings are typically the last Tuesday of each month at the Cooperative headquarters), they are involved in mitigating risk, setting rates, understanding power supply, strategic planning, financial decision making, promoting the cooperative business model, gaining insights on political and environmental impacts, among others.

Voting in the cooperative board election is one of the things that make EECA a cooperative. Board candidates are co-op owners, like you! When elected, board members serve three-year terms and seat a board of nine (9) directors. Each year at our annual meeting, the membership elects three (3) member-owners to represent them on the board. We can't do it without you, so vote!

NOMINATING COMMITTEE REPORT

The Nominating Committee met at 6:00 p.m. on Tuesday, May 17, 2022 at the headquarters office to nominate directors to be elected at the 2022 Annual Meeting of the Members. The nominating committee nominated the following members, for director seats, to serve a

three-year term beginning in 2022:

- Kevin Bame, Murphysboro
- Ken Jarrett, Jacob
- Kevin Liefer, Red Bud

There were no nominations filed by petition during the 2022

director's cycle by the May 16, 2022 due date. Members of the 2022 Nominating Committee are: Matt Crain, Richard Fager, Tony Goodin, Ken Hollmann, Stuart Langrehr (Chair), Cynthia Winter, Wes Fritsche, Steve Stallman, and Donald Stallman.

BOARD CANDIDATE PROFILES



Kevin Bame, Murphysboro, was raised south of Ava and graduated from Trico High School in 1975. He is a licensed CPA and earned a Bachelor's Degree in Accounting and a Master's in Business Administration. Kevin retired from SIU Carbondale in 2017 as Vice Chancellor for Administration and Finance. In retirement, he is associated with a local CPA firm on a part-time basis. Kevin joined the EECA board of directors in 2019. He has earned his National Rural Electric Cooperative Association (NRECA) Credentialed Cooperative Director Certificate (CCD), Board Leadership Certificate (BLC) and Director Gold status. Kevin serves on the SIU Foundation board of directors and the board of education for Murphysboro Community Unit District 186. He currently serves on the finance committee for Southern Illinois Healthcare. Kevin and his wife, Lyn, are members of Epiphany Lutheran Church in Carbondale. They have two children, Alex of Murphysboro and Alyssa of Cedar Falls, Iowa. Kevin and Lyn have four grandchildren.



Ken Jarrett, Jacob, is a life-long resident of rural southern Illinois and member of Egyptian Electric Cooperative. He graduated from Gorham High School and has served as the Fountain Bluff Township Supervisor since 1975. After 34 years, he retired from Egyptian Telephone Cooperative in 2001. He joined the EECA board of directors in 2009. Since then, Ken has served every seat as an officer, earned his NRECA CCD Certificate, BLC, and Director Gold status. He currently serves on the Southern Illinois Power Cooperative (SIPC) board of directors. Ken, and his wife Diana, are members of the Christ Lutheran Church in Jacob. They have four children, Brad, Jason, Corey, and Jennifer, 11 grandchildren, and one great-grandchild.



Kevin Liefer, Red Bud, is a graduate of Belleville Area College with an Associate of Arts degree. After managing Red Bud Equipment for 10 years, he joined his parents farming full-time. He spends his days farming near Red Bud with his sons. Kevin joined the board in April 1987 and has served as Secretary-Treasurer, Vice-President, and President. He received his NRECA CCD Certificate in 2005, his BLC in 2008, and has also obtained his Director Gold Certification. Liefer has represented EECA for 28 years at the Illinois Cooperative's Workers Comp Group in Springfield and holds a seat on the SIPC board at Marion. Kevin is a member of St. John's Lutheran Church in Red Bud. He and his wife Kathy have four children, Kirk, Kent, Kara, and Kristopher and 12 grandchildren.

TREASURER'S REPORT



Kevin Liefer,
Secretary-Treasurer

The information below is from the Egyptian Electric Cooperative's 2021 audited financial statements.

The year-end balance sheet lists assets and liabilities totaling \$103,998,436. This compares to year-end assets and liabilities of \$103,035,078 for the year ending 2020.

Our long-term debt for the year ending 2021 was \$35,565,823 compared to \$37,117,996 for the year ending 2020.

Revenue, as reported in the Statement of Earnings, from electric sales increased from the prior year; revenue reported for the year ending 2021 was \$40,834,646; in comparison, revenue for the year ending 2020 was \$40,312,569.

Total Operating Expense for the year ending 2021 was \$38,194,704, decreasing 3.11% from \$39,420,372 in 2020.

The wholesale cost of power continues to be our largest Operating Expense. Electric power, as purchased from Southern Illinois Power Cooperative (SIPC), for the year ending 2021 totaled \$25,138,524 up from \$25,107,929 for the year ending 2020. Our wholesale power cost is 65.82% of our total cost of electric service.

Other operating expenses break down as follows. Distribution line operations and maintenance totaled \$4,775,683, or 12.5% of our cost. This is the second largest group of expenses at our Cooperative. Depreciation, interest, and taxes collectively as a group totaled \$4,745,712, or 12.43% of our total cost.

Administration, consumer accounts, and consumer service and information totaled \$3,534,785, or 9.25% of our cost. Non-operating margins, which show up as other income, amounted to \$100,605.

The bottom line is that we finished the year with a positive margin of \$2,740,547 for 2021 to be allocated back to you, the members of the Egyptian Electric Cooperative, as Capital Credits.

2021 STATEMENT OF EARNINGS

Operating Revenue	\$40,834,646
Cost of Power	\$25,138,524
Operations & Maintenance	\$4,775,683
Depreciation, Interest and All Other	\$8,280,497
Total Cost of Electric Service	\$38,194,704
Operating Margins	\$2,639,942
Non-operating Margins	\$100,605
Total EECA Margins	\$2,740,547
Total SIPC Capital Credits	\$1,095,876
Other Capital Credit Allocations	\$139,081
Total Capital Credits	\$3,975,504



2021 REVENUE
\$40,834,646



2021 EXPENSES
\$38,194,704



OUTREACH
\$36,205



**CAPITAL CREDITS
PAID OUT**
\$1,149,293

2021 EECA HIGHLIGHTS

43

EMPLOYEES

87

**ACSI
SCORE**

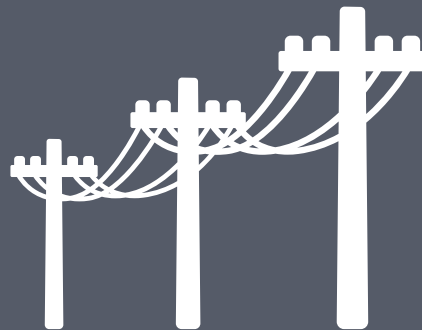
12,379

ACTIVE MEMBERS



15,597

ACTIVE METERS



2,005

MILES OF LINE

7.8

**METERS
PER MILE
OF LINE**



MANAGER'S REPORT



As we move toward the summer of 2022, we are still living in the wake of the Coronavirus pandemic, as businesses around the world continue to adapt. In 2020 and into 2021, we introduced remote work and flexible payment schedules as these protocols were necessary for employee and membership safety. With the success of vaccines, we have

returned to the office and continue to work in a safe and efficient manner.

As we move into the summer of 2022, we are facing new challenges in our industry. Inflation and supply chain concerns not only affect us at home, but they have the ability to disrupt business operations as well. Most items that we use to construct and maintain the electric lines have drastically increased in cost. The same materials are taking much longer to be restocked in inventory.

Our neighbors and friends that receive electricity from the investor-owned utility are expected to see increased electricity prices as soon as this summer.

As you may remember, in 2020, the residential rate for electricity was lowered by 1.9%, and then lowered again by 1.5% in April 2021. A 3.4% overall rate DECREASE. While we are also contending with increasing costs and supply chain concerns, we are confident that we can maintain stable rates. As for 2023 and beyond, it is too early to determine if a rate adjustment may be necessary due to inflationary pressures.

The one thing that hasn't changed at your cooperative is our priority to provide our member-owners with safe, reliable electricity. We continue to adapt to the changes around us to ensure that we will always have the ability to provide our members with the superior service and expert advice that you expect. As always, we stand ready for the change that is coming. We pledge our dedication to provide best in class service, reliability, affordable rates, commitment to serve our communities, and much more.

Thank you once again for being a member of this great organization.

Shane Hermetz, P.E.
Executive Vice-President/General Manager

7 COOPERATIVE PRINCIPLES



BOARD PRESIDENT'S REPORT



Paul Pyatt
Board President

Let me be the first to welcome you to the 84th annual meeting of Egyptian Electric Cooperative members. As your board president, I am pleased to once again report that Egyptian Electric Cooperative ended 2021 on a strong note. Our goal has been to keep members and employees safe and healthy, with the ongoing

mission to improve the quality of life for our member-owners at a reasonable cost. The safety of members and employees continues to be a top priority. Working around electricity can be extremely hazardous. We want every employee to go home to their families at the end of their workday in the same condition that they came. This is and will always be our number one goal.

Finances remained strong throughout 2021 as we saw both stable rates and lower controllable expenses. Keeping to our cooperative principles this year, we are refunding \$1,001,755 in capital credits to current and former members.

Commitment to Community and Member Education and Training are two of our seven Cooperative Principles which we strongly believe in. We support our consumer-members with involvement at both the local and regional levels. We support local food pantries, we support the continuing education of our children, we ensure local first responders are trained to recognize electrical hazards, and lastly, we support economic development with grants and low-interest loans with our involvement in the USDA Rural Economic Development Loan and Grant Program (REDLG).

Operation RoundUp is another great way to support our community. For an average of 50 cents a month, or \$6 dollars a year, each member can round up their electric bill to the next whole dollar, or any additional amount and it will be automatically donated to our 501(c)(3) charitable organization. If over 15,000 members participate in the program, 50-cents a month per member could

turn into over \$90,000 a year. These funds would go right back into our communities.

While we continue to navigate supply chain concerns and inflation, we must continue forward. Your cooperative continues to prepare for the changing electricity market. Beneficial electrification, including more roof-top solar, local battery storage, and electric vehicles are continuing to grow in popularity. In the coming year, you will start to see our first public electric vehicle charging stations. We are also in the early stages of preparing our electric rate structure to allow optional rates to ensure charging of electric vehicles at the home is a cost-effective option.

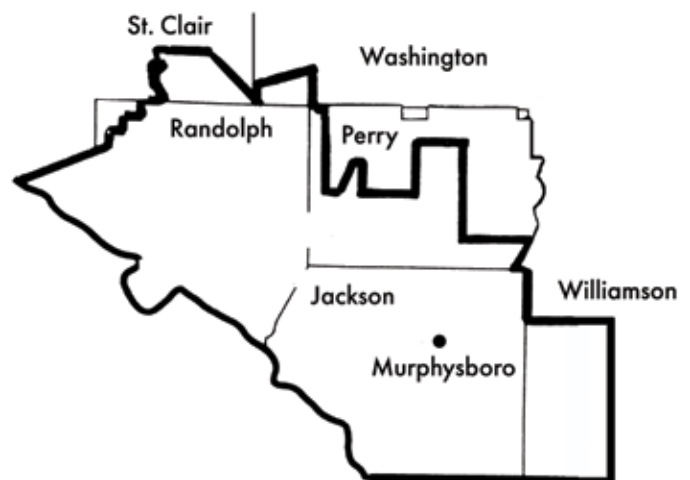
Our directors and employees are committed to working for the best interest of our members, keeping the cooperative a leader in the industry, being engaged with our communities, and providing reliable electricity to our members and communities through superior customer service and energy solutions, at fair and reasonable prices.

Thank you for being an integral part of our Cooperative.

Sincerely,

Paul Pyatt
EECA Board President

Egyptian Electric Service Territory



ANNUAL MEETING SCHOLARSHIPS

2021 SCHOLARSHIP WINNERS

Each year, Egyptian Electric Cooperative Association awards scholarships to college or college-bound students who are members, or dependents of members, during the Annual Meeting of the Members. Ten names were drawn in 2021 for ten \$1,000 scholarships, and ten will be drawn at the 2022 Annual Meeting. The 2021 EECA Annual Meeting Scholarship winners were as follows:



Madison Fleege, 2020 Cartersville High School graduate, attending SIU Carbondale



Kenneth Bunton, 2021 Murphysboro High School graduate, attending John A. Logan College



Kennedy Herrell, 2021 Chester High School graduate, attending Southeast Missouri State



Shea Petrowske, 2019 Chester High School graduate, attending Southeast Missouri State



Ashley Woolard, 2021 Cartersville High School graduate, attending Illinois State University



Emily Bauersachs, 2016 Trico High School graduate, attending Belmont University



Matthew Koester, 2020 Christ Our Savior Lutheran High School, attending SIU Carbondale



Samantha Rahlfs, 2020 Sparta High School graduate, attending Rend Lake College



Kylie Bunselmeyer, 2021 Trico High School graduate, attending University of Southern Indiana



Peyton Clendenin, 2021 Chester High School graduate, attending Southeast Missouri State



Ways to Pay

• Pay online

Visit eeca.coop to pay on your account through the:

- **Pay Now** portal on our homepage that is used for a quick one-time payment, or
- **SmartHub**, where you can pay online 24/7 with a checking account or credit/debit card.

• SmartHub app

View and pay your bill using this app with your smartphone or other device. Find this FREE app in your app store!



• Pay by phone

Call during or outside business hours, 24/7, through our secure payment system at **(844) 759-3977**, to pay your bill, update your account information or set up recurring payments.

This is an automated service, available in English and Spanish. Our automated phone service accepts Visa, Mastercard and Discover cards, and checks through E-Check!

• Recurring payments

Choose an automatic payment deduction from the account of your choice. This is set up as a recurring payment draft from your credit, debit, checking or savings account on the due date shown on your bill.

- Sign up for recurring credit/debit card payments through **SmartHub** or at **(844) 759-3977**.
- Sign up for recurring checking/savings account withdrawals by completing the **Automatic Bank Draft Authorization Form** (from our office or online).

• Pay by EECA kiosk

You can pay cash, E-check, or securely by credit card at our on-site kiosk payment location! Our kiosk accepts cash (but no change given), E-checks, Visa, Mastercard and Discover cards.

• Pay by mail

Mail your payment check along with the stub, conveniently located at the bottom of your bill, to Egyptian Electric Cooperative in the envelope provided with your statement. Please allow 5 to 10 business days for delivery.

• Pay at our office

Stop by our office at **1732 Finney Road**, north of Murphysboro, during business hours to pay your bill. An after-hours kiosk and drop box is also available on the south side of our office building next to the drive-up window.

For questions about these methods or about your bill, you can always contact us during business hours to speak with a Member Service Representative at **(800) 606-1505**.

• Moneygram - Express Payment

Walmart Supercenter
1410 N Market Street
Sparta, IL 62286
(618) 443-5800
CLOSES AT 9 PM

Walmart
2206 State Street
Chester, IL 62233
(618) 826-5041
CLOSES AT 9 PM

Walmart Supercenter
215 Grant Way
DuQuoin, IL 62832
(618) 542-8438
CLOSES AT 9 PM

Kroger at Jackson Square
550 E Industrial Park Rd.
Murphysboro, IL 62966
(618) 687-3481
CLOSES AT 10 PM

Walmart Supercenter
6495 Country Club Rd.
Murphysboro, IL 62966
(618) 684-5041
CLOSES AT 9 PM

CVS
2431 W Main Street
Carbondale, IL 62901
(618) 457-0491
CLOSES AT 9 PM

Schnucks
915 W Main Street
Carbondale, IL 62901
(618) 351-0463
CLOSES AT 9 PM

Walmart Supercenter
1450 E Main Street
Carbondale, IL 62901
(618) 457-2033
CLOSES AT 8 PM

Kroger
501 N Giant City Road
Carbondale, IL 62902
(618) 457-5313
CLOSES AT 10 PM



To find additional locations visit:
<https://www.moneygram.com/mgo/us/en/locations>

**Fees associated with this payment method are third-party. Store hours are subject to change at any time.*

THE POWER OF OPERATION ROUND UP

Today, hundreds of electric cooperatives across the country, including EECA, have implemented Operation Round Up, as a community-focused program within their business! As all cooperatives adhere to the seven cooperative principles, including "Concern for Community," the Operation Round Up program is the perfect embodiment of this core principle. Over the years, millions of dollars have been collected from other cooperatives through this program and distributed for a wide range of activities. This has included stocking the local food pantry, providing funds for the local fire department to purchase a needed piece of equipment, and dozens of other humanitarian efforts that bring electric co-ops even closer to the communities we serve. Operation Round Up is a perfect example of that cooperative spirit. Operation Round Up was initiated by EECA in early 2019 as a way to help our consumer-members and organizations close to home. Operation Round Up is a 501(c)(3) charitable program designed



to provide financial assistance to qualified groups and organizations that contribute to the betterment of communities within the EECA service footprint.

Funds are raised by consumer-members of EECA that voluntarily enroll in the Operation Round Up program – agreeing to round their monthly electric bills up to the nearest dollar. The average individual contribution is 50 cents per month and never exceeds \$11.88 per year. This may not seem like a large amount, but when combined with over 12,000 members, it adds up fast and could make a significant impact. The

program is always voluntary, and at any time, members can change their minds about participating. Please consider joining our efforts today by signing up at eeca.coop/roundup or by calling our office to enroll!

Since inception through mid-2022, EECA's program has accumulated more than \$4,000 from its consumer-members and employees. On May 9, 2022 we were able to present our first two awards from the program - \$500 to Mark Cosgrove of Toys for Tots, out of Carbondale, and \$500 to Diane Daugherty of St. Francis CARE, out of Murphysboro! Operation Round Up Grant Applications are continuously accepted year-round. The application can be completed online, or forms downloaded from eeca.coop/applytoroundup.

Operation Round Up grant dollars are available to any group or organization recognized as exempt under Section 501(c)(3) and Section 170 of the IRS Code. Among the exceptions to the 501(c)(3) designation are public educational institutions which are defined by the IRS in Section 170 or municipalities.



Above left: Shane Hermetz, EVP/General Manager of EECA presents \$500 to Diane Daugherty of St. Francis CARE in Murphysboro.



Above right: Shane Hermetz, EVP/General Manager of EECA presents \$500 to Mark Cosgrove, Assistant Coordinator of Toys for Tots in Carbondale.



By signing up to round up your monthly bill, together we can financially support needs in our communities.

Egyptian Electric Cooperative collects member & employee contributions in our 501(c)3 charitable fund.



100% of the funds will go directly to organizations who support community service projects, at-need community efforts, economic development, education, safety and other local services.

Visit eeca.coop/roundup, check the box on your electric bill, email request to info@eeca.coop or call our office at (800) 606-1505 to sign up!

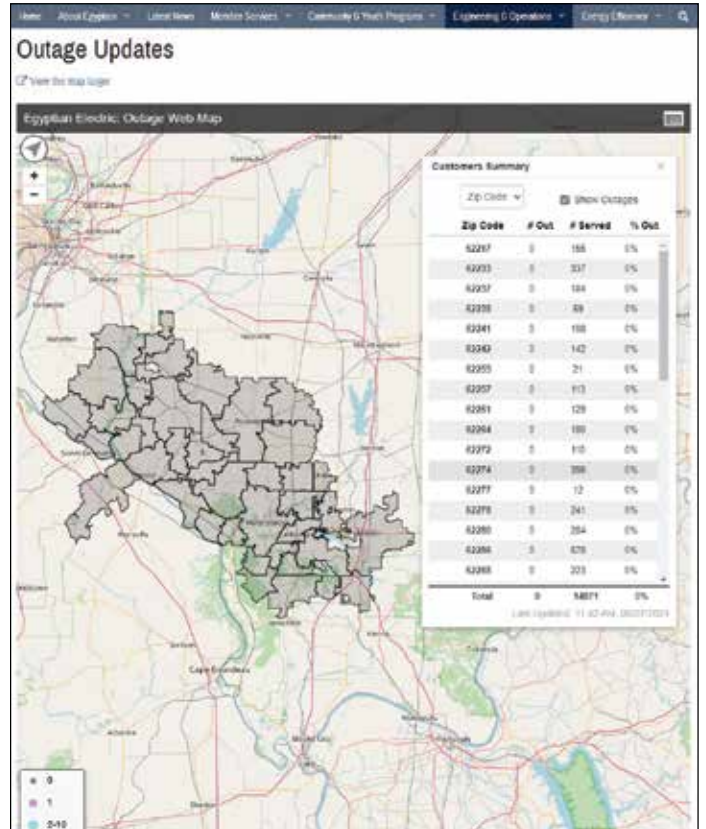
OUTAGE REPORTING

If your power goes off, first check our Outage Map to see if any outages in your area have been or are being reported in your area. To find our Outage Map on our website homepage or in the main menu select, Engineering & Operations>Operations>Outage Updates. Preferably, the Outage Map can be found through logging into your SmartHub account and selecting the Outage Map icon on the home screen. The Outage Map is in real time and a great source to view the extent of an outage.

You should also check 1) your circuit breakers in your service panels to make sure they are in the "ON" position, 2) your main breaker panel outside below/next to the meter socket to make sure it is in the "ON" position and that your meter is reporting/flashing, and 3) with your neighbors to see if they have power.

You can report an outage through your SmartHub account, by selecting "Report an Issue/ Inquiry" at the very top of the home screen. You can also describe any observations you see (a limb is on the line, a pole has been hit by a car, etc.) and monitor the status of the outage you created. Informing us of the nature of the outage saves a great deal of our time and your inconvenience.

You can always call us at (800) 606-1505, 24/7 to report an outage or emergency. When you call to report an outage, give us your phone number, name, and address as it is listed on the bill. If an outage occurs after hours, our call service will ask



to what extent you checked your side of the meter, take your information and dispatch a serviceman to check it out. Please do not report via social media, but instead by phone or SmartHub. Visit eeca.coop to sign up for SmartHub, visit the live Outage Map and for more information.

SIGN ME UP FOR OPERATION ROUND UP

Name _____
(as listed on your account)

Mailing Address _____

City _____ State _____ Zip _____

Phone _____ Email _____

EECA Account Number(s) _____

Sign me up for Operation Round Up

I want to increase my community support by donating, instead of rounding up, a flat fee in the amount of

\$1 \$2 \$5 \$10 \$Other _____

You may opt-out of your donation at any time.

Signature _____ Date _____